

## QUESTIONNAIRE

2021 survey on discriminatory treatment against foreigners by business entities in Japan

October 2021

Please read the following before answering questions:

1. This is a survey to grasp the actual conditions of discriminatory business practices against foreigners in Japan. We would appreciate your participation.
2. For each question, please answer by choosing the appropriate number(s).
3. Some questions should be answered in a descriptive form. Please be specific as much as possible. You can answer either in English or Japanese.
4. If you find it difficult to answer any specific question(s), please leave it unanswered.
5. This is an anonymous questionnaire, and respondents will not be identified.
6. Please be assured that all answers will not be used for purposes other than the purpose of this survey. Please remember that you do not need to answer a question that you find difficult to answer.

Survey Conducted by IMADR and Human Rights Now

**Please give us information about yourself.**

Q1 Please specify your gender identity (as per your own perception):

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Q2 To which age group do you belong? (Choose one.)

1. below 20
2. in my 20's
3. in my 30's
4. in my 40's
5. in my 50's
6. in my 60's
7. 70 or above

Q3 What is your nationality or country of origin? (Choose one.)

1. People's Republic of China
2. Republic of Korea
3. Vietnam
4. Philippines
5. Brazil
6. Nepal
7. Indonesia

8. Republic of China
9. United States of America
10. Thailand
11. Korea
12. Other (Please specify which country, if allowed.)

Q4 What is your residential status? (Choose one.)

1. permanent resident
2. special permanent resident
3. long-term resident
4. student
5. other status (spouse of a Japanese or permanent resident, dependent, technical intern trainee, designated activities, engineer-specialist in humanities-international services, skilled labor)

If not listed above, please specify: \_\_\_\_\_

Q5 How many years have you lived in Japan in total? (Choose one.)

1. since I was born in Japan
2. less than one year
3. more than 1 year and less than 3 years
4. 3 years to 10 years
5. 10 years to 20 years
6. 20 years to 30 years
7. 30 years to 40 years
8. more than 40 years

Q6 How well do you speak Japanese? (Choose one.)

1. I speak Japanese to the same degree as native Japanese speakers.
2. I speak Japanese well enough that it does not interfere with my work or studies.
3. I speak Japanese without difficulty in daily life.
4. I hardly speak Japanese.

Q7 Do you go to school? (Choose one.)

1. I currently go to school.
2. I went to school in Japan before, but not now.
3. I have never been to school in Japan.

Q8 Do you work in Japan? (including part-time/temporary jobs) (Choose one.)

1. I work now.
2. I worked in Japan before, but not now.
3. I have never worked in Japan.

Please indicate any experiences you have had of being treated in a discriminatory manner in the past five years.

Q 9 In the past five years, when shopping at a store / grocery store / market or being served at a restaurant, hotel or other place, have you ever been treated in the following manner by a shop clerk or service provider? (Choose one for each.)

	none	once or twice	several times	many times
a. My entry into a store, restaurant, or hotel was rejected because I am a foreigner.	1	2	3	4
b. My purchase of goods or service was rejected because I am a foreigner.	1	2	3	4
c. When buying goods or services, I was harassed by a store clerk.	1	2	3	4
d. When proving my identification, I was specifically asked to show my residence card.	1	2	3	4
e. I was asked to prepare additional documents because I am a foreigner.	1	2	3	4
f. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4

Q10 In the past five years, have you ever been treated in the following manner by a real-estate agent or landlord when you were going to rent or purchase a house? (Choose one for each.)

	none	once or twice	several times	many times	I never rented or bought a house in Japan
a. I was rejected because I am a foreigner.	1	2	3	4	5

b. I was rejected because I had no Japanese guarantor.	1	2	3	4	5
c. I gave up pursuit when I saw the notice “No foreigners accepted.”	1	2	3	4	5
d. When proving my identification, I was specifically asked to show my residence card.	1	2	3	4	5
e. I was asked to prepare additional documents as I am a foreigner.	1	2	3	4	5
f. I did not understand the situation well, as I was given information only in Japanese.	1	2	3	4	5

Q11. In the past five years, have you ever been treated in the following manner when looking for a job or working in a company, factory, store, etc.? (Choose one for each.)

	none	once or twice	several times	many times	I never sought a job or worked in Japan.
a. My employment was rejected because I am a foreigner.	1	2	3	4	5
b. I was fired because of a cultural or linguistic difference.	1	2	3	4	5
c. I was paid less than my Japanese colleagues for the same job.	1	2	3	4	5
d. My work conditions, such as work hours and holidays, were less favorable than my Japanese colleagues.	1	2	3	4	5
e. I was disadvantaged and not promoted due to a cultural or linguistic difference.	1	2	3	4	5
f. I was harassed due to a cultural or linguistic difference.	1	2	3	4	5

g. I was censured because I spoke to my colleagues in a language other than Japanese.	1	2	3	4	5
h. I was told by my boss to hide that I am a foreigner.	1	2	3	4	5
i. When I got a job or a promotion, I was asked to prepare additional documents because I am a foreigner.	1	2	3	4	5
j. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4	5

Q12 In the past five years, have you ever been treated in the following manner when you were following school administrative procedures? (Choose one for each.)

	none	once or twice	several times	many times	I have never been to a private school
a. My enrollment was rejected because I am a foreigner.	1	2	3	4	5
b. I was asked to prepare additional documents as I am a foreigner.	1	2	3	4	5
c. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4	5

Q13 In the past five years, have you ever been treated in the following manner when you were going to open a bank account? (Choose one for each.)

	none	once or twice	several times	many times	I have never opened a bank account in Japan.
a. I was not allowed to open a bank account because I am a foreigner.	1	2	3	4	5
b. I was not allowed to open a bank account because I did not understand Japanese.	1	2	3	4	5

c. When proving my identification, I was specifically asked to show my residence card.	1	2	3	4	5
d. I was asked to prepare additional documents as I am a foreigner.	1	2	3	4	5
e. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4	5

Q14 In the past five years, have you ever been treated in the following manner by a credit company when you were applying for a loan or for a credit card? (Choose one for each.)

	none	once or twice	several times	many times	I never applied for a loan or for a credit card.
a. I was rejected because I am a foreigner.	1	2	3	4	5
b. I was rejected because I did not have a Japanese guarantor.	1	2	3	4	5
c. When proving my identification, I was specifically asked to show my residence card.	1	2	3	4	5
d. I was asked to prepare additional documents as I am a foreigner.	1	2	3	4	5
e. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4	5

Q15 In the past five years, have you ever been treated in the following manner by an insurance company when you were going to buy insurance (life, medical, fire, etc.)? (Choose one for each.)

	none	once or twice	several times	many times	I never had any insurance
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a. My purchase of insurance was rejected because I am a foreigner.	1	2	3	4	5
b. My purchase of insurance was rejected because I did not understand Japanese.	1	2	3	4	5
c. When proving my identification, I was specifically asked to show my residence card.	1	2	3	4	5
d. I was asked to prepare additional documents as I am a foreigner.	1	2	3	4	5
e. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4	5

Q16 In the past five years, have you ever been treated by a hospital/clinic when you were going to receive medical treatment? (Choose one for each.)

	none	once or twice	several times	many times	I never received medical treatment in Japan
a. My medical treatment was rejected because I am a foreigner.	1	2	3	4	5
b. I was rejected a diagnosis because I did not understand Japanese.	1	2	3	4	5
c. I was rejected a diagnosis because I did not have insurance.	1	2	3	4	5
d. When proving my identification, I was specifically asked to show my residence card.	1	2	3	4	5

e. I was asked to prepare additional documents as I am a foreigner.	1	2	3	4	5
f. I did not understand the situation well as I was given information only in Japanese.	1	2	3	4	5

Q 17 Please share with us what you think or feel about your experience of discrimination in the business sphere over the past five years.

Q 18 If you allow us to directly contact you about your answers to the above questions, please give us your e-mail address. If you do not, please leave this area blank.

Your e-mail address: \_\_\_\_\_

**Thank you for your patience in answering the above questions.**